

Quality & Environmental Policy Statement

To ensure that we deliver building, facilities management and civil engineering services that meet the Client's requirements and conform to the relevant statutory regulations, codes, specifications, and environmental legislation, the Group Management is totally committed to providing product and service of the highest quality and environmental standards.

The Group Management is committed to minimizing the impact of its operations on the environment and in particular to the prevention of pollution. Our Quality & Environmental Management System, which has been developed over many years, sets out the framework for managing all our projects to achieve this goal. The system is assessed by an accredited certification body BM Trada (incorporating Construction Quality Assurance). It conforms to the requirements for Quality & Environmental management systems specified in ISO 9001:2015 and ISO 14001:2015.

We are committed to the Quality & Environmental Management System and to its continual improvement, and thus insist that all staff and sub-contractors comply with it. The Directors establish Quality & Environmental objectives and monitor the achievement of them at the Management Review Meetings.

External verification of our system ensures a process of regular evaluation and improvement. This benefits both the Client and ourselves, and enhances our good reputation within the construction industry and the general public. Other benefits derived from implementing the system effectively include: -

- Clear definition of authority, responsibilities and interfaces documented in the flowchart procedures
- Motivation of staff towards pride in carrying out their work through interdepartmental cooperation and input
- Identification of risks and opportunities
- Consideration of a life cycle 'perspective'
- Encouraging the Contract Team and support services to maintain a Client focus and meet all specified requirements
- Mechanisms to identify isolate and control nonconforming materials or work.
- Procedures to identify potential and to deal with actual emergency situations and environmental accidents.
- Promotion of efficiency and cost effectiveness
- Identifying training needs, provide training and assess its effectiveness
- Demonstrating the achievement of Client requirements.
- Demonstrating compliance with environmental legislation and our own objectives
- Getting it right first time, every time and on time
- Delivering the Client a Quality service to specification and budget
- Fostering environmental protection.

John Hegarty Executive Chairman 4th January 2022